

In the Event of an Accident or a Breakdown

If you need to evacuate the bus:

Wear high-viz jackets.

High-viz jackets for the driver and front seat passenger are on their seats. For all other passengers they are stowed in the locker beneath the front passenger seat and in the near side passenger luggage rack.

If you need to report an accident or seek breakdown assistance:

Call the insurance brokers, Arthur J Gallagher, on 0800 389 1708.

The following information may be needed:

- The minibus registration is DK66CGY.
- The minibus is a Mercedes Sprinter.
- The insurance policy number is 00026665MBP.

NB: Our policy includes Home Start and Recovery (of both bus and passengers). These services are provided under our policy by the AA, but to access either service, just call the 0800 number above.

If the electrically operated step won't retract:

If the AA need to attend to the retractable step, there is a laminated notice about it on the centre console of the dashboard.